**RETURNS FORM**

**If you wish to return an item, please complete this form and return with the goods. Please put this form INSIDE the package you are returning. We are providing a Returns Label you can affix to the OUTSIDE of the package in the next page of this document. Please check that the details in this form are correct before you include the form with the goods you are returning.**

**Please note: items must be returned, unused and unopened and in the same condition they were received.** If your item is faulty or damaged on receipt, please contact us ***within 24hrs of receipt*** via email: [**info@bubbling.life**](mailto:info@bubbling.life). We endeavour to respond to queries within 24hrs.

Unwanted items can be returned up to 14 days from date of delivery and only if they are unopened and still sealed in their original packaging. Your refund will be credited after the returned goods have been received by us and inspected. Please do not return goods which aren’t in their original, re-saleable condition. Any items returned which are not in perfect, original condition won’t be credited so please ensure adequate packing methods are used.

|  |  |
| --- | --- |
| Name |  |
| Date |  |
| Order Number |  |
| Phone number |  |
| Email address |  |
| Reason for return |  |

In the next page of this document, you will find a Returns Label you can affix to the exterior of the package you are returning.

You are free to use your own return method, however, we encourage you to use a tracked method so that you have proof of delivery. We cannot be held responsible for items lost in the post if you have not used a tracked service and we cannot reimburse you if you choose to use a postage method that does not offer proof of delivery.

If your item is faulty or damaged, please contact us in the first instance via email: [**info@bubbling.life**](mailto:info@bubbling.life). We endeavour to respond within 24hrs.